

Quality Policy of Taylor Hopkinson

It is the policy of the company to maintain a quality system designed to meet the requirements of ISO9001:2015 in pursuit of its primary objectives.

The company's Quality Manual (saved in G drive Sharepoint Site) defines our quality objectives and key procedures.

Customer satisfaction and legal compliance are an essential part of the quality process and to ensure this is fulfilled, all employees receive training to ensure awareness and understanding of quality and its impact on the business.

To ensure the company maintains its awareness for continuous improvement, the quality system is regularly reviewed and is subject to annual audit.

The requirements of the company's quality system are mandatory, and all company personnel have a responsibility and obligation to it.

Signed by – Fiona McRae, COO

Fiona McRae