

## Quality Policy of Taylor Hopkinson

At Taylor Hopkinson, it is our policy to maintain a robust and effective Quality Management System (QMS) that meets the requirements of ISO 9001:2015, in alignment with our core business objectives.

Our Quality Manual, which forms part of our Business Management System (BMS) (accessible via the SharePoint site on G Drive), outlines our quality objectives, procedures, and the framework through which we manage and measure performance.

We are committed to customer satisfaction and full compliance with applicable legal and regulatory requirements. To support this, all employees receive appropriate training to understand the importance of quality in their role and how it contributes to the wider business.

To foster a culture of continuous improvement, our Quality Management System is subject to regular review and independent audits to ensure its effectiveness and ongoing suitability.

Adherence to the Quality Management System is mandatory for all employees. Each team member has a responsibility to uphold the quality standards and contribute to the success of the system.

Signed by – *Fiona McRae*

Fiona McRae, Managing Director